

Privacy Policy

This privacy policy sets out how Rouse Auctions uses and protects any information that you give the Rouse Auctions when you use this website.

Rouse Auctions is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Rouse Auctions may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1 January 2010. **What we collect:**

We may collect the following information:

- Name
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

What we do with the information we collect:

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- We may use the information to improve our products and services
- Email newsletters if you have opted-in to receive them
- We may periodically send promotional email about new products, special offers or other information interesting using the email address which you have provided
- From time to time, we may also use your information to contact you for market research purposes
- We may use the information to customise the website according to your interests

Links to other websites:

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information, which you provide whilst visiting such sites and this privacy statement does not govern such sites. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information:

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties, which we think you may find interesting.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Our contact details are listed below.

Our postal address is: PO Box 7030, East Brisbane Qld 4169

We can be reached via email at james@rouseauctions.com.au or by telephone at 0412-119 040.